

# Agenda

## WELCOME EVENT: FRIDAY 2 JUNE



**6:00pm-11:00pm  
Melbourne Cricket Ground (MCG)**

Indulge in pre-match gourmet grazing and drinks in the Olympic Lounge at the iconic MCG stadium. All attending delegates will have a reserved Premium Level 1 undercover seat to take in all the action of the Melbourne v Carlton AFL game. Plus, enjoy our inspirational guest speaker for the evening, Kevin Sheedy AO, and traditional half-time footy fare!



**Kevin Sheedy AO**

Kevin Sheedy is a man for all seasons, and for all reasons. As a player, coach and ambassador, Kevin Sheedy AO has had one of the most successful careers in Australian sporting history, but there is more to Kevin Sheedy than football. He is a marketer, a thinker, an innovator, the holder of awards for community service and an inspirational speaker, capable of talking about subjects way beyond the boundaries of sport.

He is the author or co-author of nine books, his latest being Icons of Footy - the greatest players and coaches of my time. His most famous footballing speech came in the 1993 preliminary final when Essendon overcame a 42-point deficit at half-time to beat Adelaide.

## PHARMACIST SUMMIT: SATURDAY 3 & SUNDAY 4 JUNE



**InterContinental Melbourne, The Rialto**

Located on prestigious Collins Street, our chosen venue is an icon of glamour, grandeur, and grace. The glass atrium, ornate windows, and original brickwork offer a stunning example of 1890s neo-Gothic architecture, while its elegant interiors weave a tapestry of contemporary elegance. You will be just steps away from stylish boutiques and some of the best restaurants in Melbourne.



**Dr Vyom Sharma**

Our MC for the Pharmacist Summit, Dr Vyom Sharma, is a broadcaster and commentator on health, medicine and current affairs, and contributes as a regular television presenter (The Today Show, The Project, The Drum), radio (ABC, RRR), print and social media.

Vyom delivers powerful keynote speeches on health, wellness and behaviour change for various organisations. Blending his unique talents, he can also present feats of mentalism and magic as a metaphor to explore the human psychology that underpins persuasion, change and creativity.

He was awarded the Thornett Award for the 'Promotion of Reason' in 2020.

## DAY ONE: SATURDAY 3 JUNE 8:00am-5:00pm



Session Summary	Speaker
<p><b>Introducing the Dispense Change Resource Hub</b> The Resource Hub is your go-to source of essential business tools that will help prepare you for the impact of the 60 Day Dispense Change and take your operations to the next level. From expert leadership advice to customer engagement tips, analytical reporting to dispensary operations modelling, team training modules and guidance for achieving retail excellence, we've got you covered. Trust us to equip you with the resources you need to succeed.</p>	<p><b>David Preston BPharm Head of Franchise Brands</b> <i>Sigma Healthcare</i></p> <p><b>Nick Biggs BPharm (Hons) MITs Clinical &amp; Customer Solutions Manager</b> <i>NostraData</i></p>
<p><b>The Culture Plan</b> People are at the heart of healthcare. Vanessa, a pharmacy coach, and team development expert will share a simple framework for fostering positive team culture and workplace wellbeing. Vanessa will help you to lead and engage your team in practical and relevant ways so you can more easily overcome barriers, navigate change, and achieve meaningful results for your pharmacy.</p>	<p><b>Vanessa Lontos BPharm (Hons)</b></p>
<p><b>Cultural Awareness in Pharmacy</b> Culturally safe care should be a standard experience for Aboriginal and Torres Strait Islander patients when accessing health care. PSA has developed guidelines for pharmacists supporting Aboriginal and Torres Strait Islander peoples with medicines management to guide you on your journey to provide culturally safer care. In this session we will discuss some of the recommendations from the guidelines, giving real-life examples of small changes you can make and ways to connect meaningfully with your community, to make a big difference in improving the care of your Aboriginal and Torres Strait Islander patients.</p>	<p><b>Jarrold McMaugh BPharm MPS State Manager Victoria</b> <i>Pharmaceutical Society of Australia</i></p>
<p><b>The Dispense Change: Aged Care and Community Service Provision including Dose Administration Aids - What are the opportunities and threats?</b> Our high-volume prescription patients are often our most loyal but with the 60-Day Dispense Change, we need to review the profitability of servicing these customers. In this session, we will discuss financial modelling and explore aspects of your service provision to adapt, to ensure it remains viable. We will provide you with a template to help market your services to community package consumers and we will ensure during this session that you are equipped to move forward without delay.</p>	<p><b>David Preston BPharm Head of Franchise Brands</b> <i>Sigma Healthcare</i></p> <p><b>Renee Watson Head of MPS</b> <i>MPS Connect</i></p>

## DAY ONE: SATURDAY 3 JUNE (CTD)

Session Summary	Speaker
<p><b>Workplace-based Assessment Tools: An Interactive Session</b> This interactive session is for interns, early career pharmacists (ECPs), supervising pharmacists, and preceptors. Through role play and group discussion you will learn about workplace-based assessment methodologies and how these structured activities support intern and ECP learning and readiness to practice independently. Participants will have hands on experience in the use of the workplace based assessment tools developed by the Australian Pharmacy Council. You will join a dynamic network of pharmacists committed to fostering essential clinical skills and professional qualities in everyday workplace practice.</p>	<p><b>Josephine Maundu BPharm (Hons), MPH, PharmD</b> <b>Director Policy and Projects</b></p> <p><b>Glenys Wilkinson</b> <b>Deputy Chief Executive Officer</b></p> <p><i>Australian Pharmacy Council</i></p>
<p><b>Future Shock or Future Success? How to Navigate the Uncertain and Exciting Future of Community Pharmacy</b> Are you ready to explore the future of community pharmacy? Do you want to discover the many possible futures for you as a community pharmacist? Do you want to learn from a globally renowned business foresight strategist and sought after media commentator who has been predicting the future of pharmacy for nearly two decades?</p> <p>Morris has a passion for the pharmacy, health, allied health, and wellness industries and has been hypothesising about what the future may hold for them for over 30 years. He has accurately predicted, long in advance of others, many of the trends and changes that have shaped the pharmacy and business landscapes, such as online prescriptions, hyper-personalised medicines, robotic dispensing, telemedicine, 3D printed medications, the rise in importance of human wisdom, and more. He has also worked with some of the world's biggest global brands and organisations to help them innovate and adapt to their changing environment.</p> <p>Morris will share his insights and foresights based on his industry-specific pharmacy research and analysis. He will challenge you to think differently and inspire you to take action!</p>	<p><b>Morris Misel</b> <b>Business Futurist</b></p> <p><i>Eye on the Future</i></p>
<p><b>Anaphylaxis Update: The Role of the Pharmacist in the Treatment of Anaphylaxis &amp; the Updated ASCIA Action Plan</b> <b>Proudly sponsored by Arrotex</b> Sigrid is an endorsed Nurse Practitioner with almost ten years of working with patients with allergic diseases. Sigrid owns and runs Rural Allergy Group which practices out of Ballarat and Warrnambool, Victoria. By the end of this session, you will be able to:</p> <ul style="list-style-type: none"> <li>- Have an understanding of current anaphylaxis statistics;</li> <li>- Confidently recognise and treat anaphylaxis;</li> <li>- Describe what Anapen is, including different dose options;</li> <li>- Be able to effectively demonstrate the use of Anapen &amp;</li> <li>- Be familiar with the new general ASCIA Action Plan and how and when it will be utilised.</li> </ul>	<p><b>Sigrid Pitkin</b> <b>BN PostGradDipAdvNP MAdvNP</b> <b>Lecturer, Monash University,</b> <b>School of Nursing and Midwifery</b></p> <p><i>Rural Allergy Group</i></p>
<p><b>Medicinal Cannabis in Pharmacy</b> With the increasing demand for medicinal cannabis by consumers, and the upcoming 60-Day Dispensing changes, you will learn about community pharmacy's role in supplying medicinal cannabis products and supporting consumers in this space, and what the opportunity brings for your business. You will learn how to implement a medicinal cannabis service in your pharmacy, which patients can benefit from these therapies and how Greenship and Cannatrek can help you grow your medicinal cannabis business in the future.</p>	<p><b>Adam Kramer</b> <b>National Business Development</b> <b>Manager - Pharmacy</b></p> <p><i>Cannatrek</i></p>
<p><b>The Dispense Change: Maximising Patient Loyalty and Compliance; Building a Diversified Dispensary; and Health Services Revenue Opportunities</b> Kos will emphasise the importance of focusing on dispensary 'frequent flyers' plus scope of practice opportunities and remunerated professional pharmacy programs, all of which goes to combatting the impact of 60-day dispensing.</p>	<p><b>Kos Sclavos AM</b> <b>Health Strategist</b> <b>Systems Architect</b></p> <p><i>PharmaPrograms</i></p>
<p><b>Your Pharmacy App - Driving Loyalty, Efficiencies and Revenue</b> With the rise of telehealth and electronic prescriptions and the potentially reduced frequency of pharmacy visits, now more than ever it's time to lock in patient loyalty. Peter will take you through what good looks like and three key actions to implement in your pharmacy to help drive the benefits of your pharmacy app.</p>	<p><b>Peter Simaris</b> <b>National Key Account Manager</b></p> <p><i>MedAdvisor</i></p>

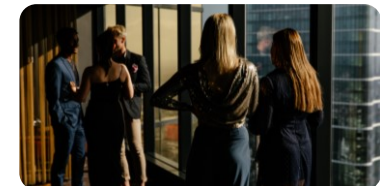


## NETWORKING EVENT: SATURDAY 3 JUNE

Eureka 89  
6:30pm-10:30pm

In a city that thrives on food, wine and culture, there are few better places to experience the heart and soul of Melbourne than Eureka 89.

Towering 300 metres above sea level, enjoy breathtaking views of Melbourne whilst socialising with your peers, exhibitors and our Sigma Healthcare team over a four-course dinner that will take your Melbourne culinary experience to new heights. Plus, enjoy live entertainment, and complimentary access to Melbourne Skydeck from 5pm.



## DAY TWO: SUNDAY 4 JUNE 8:00am-3:00pm

Session Summary	Speaker
<p><b>Full Scope of Practice</b> Join us for an interactive session where we will explore community pharmacists practicing at full scope. Together we'll discuss:</p> <ul style="list-style-type: none"> <li>- How Scope of Practice works around the world</li> <li>- What is currently happening in Australia</li> <li>- How we can prepare for the changes to come.</li> </ul> <p>As a former Canadian prescribing pharmacist with more than 20 years' experience in community pharmacy, Sara has practiced across a wide range of pharmacy settings including independent, franchise and big box pharmacies. Sara believes the evolution of pharmacy practice to a much more patient-centric care model is long overdue in Australia and is excited to be able to continue advocating for the right patient care at the right time and right place.</p>	<p><b>Sara Kemp BSc(Pharm)</b> <b>Senior Project Leader, The North Queensland Community Pharmacy Scope of Practice Pilot</b></p> <p><i>The Pharmacy Guild of Australia, Queensland Branch</i></p>
<p><b>Successful Business Performance - The Key Drivers</b> The Pharmacy team at RSM has worked with hundreds of pharmacy owners to ensure their businesses are performing well and achieving industry-standard benchmarks. In this session, Peter will guide you through the key areas of community pharmacy business performance to focus on, especially now with the impending 60 Day Dispense Change and its financial impact on pharmacy.</p>	<p><b>Peter Saccasan</b> <b>National Leader, Health Services National Director, Pharmacy Director, Business Advisory Division</b></p> <p><i>RSM Australia</i></p>
<p><b>Mental Health and Pharmacists</b> As the most accessible health care professionals, pharmacists will interact with individuals who are experiencing a mental health condition for the first time, or a recurrence of a previous mental health condition, prior to seeking assessment and treatment.</p> <p>Pharmacists also interact with people who are utilising medicines for mental ill health on a regular basis, providing an opportunity to discuss outcomes and expectations of care.</p> <p>This session seeks to empower pharmacists in their confidence in discussing mental ill health with patients, including the prevalence of mental health conditions, understanding the options for referral and support, the impact of stigma, and the impact that pharmacists can have when a person is experiencing a mental health crisis. We will discuss depression, psychosis, suicidal ideation, medicines adherence, and referral pathways.</p>	<p><b>Jarrold McMaugh BPharm MPS</b> <b>State Manager Victoria</b></p> <p><i>Pharmaceutical Society of Australia</i></p>
<p><b>Employment Law and Support through Ai Group</b> In this session, we will be exploring some key employment issues Ai Group is seeing in businesses generally and specifically across the Sigma pharmacy brands. We will also be reviewing the support Sigma brands have access to through Ai Group for advice, insights and to stay compliant.</p>	<p><b>Ian Dixon</b> <b>Legal Practitioner Director Andrew Campbell BDes (Industrial) MBA Senior Membership Executive</b></p> <p><i>Ai Group</i></p>
<p><b>Mental Wellbeing - An Integrative Approach</b> The session will explore the Mental Wellbeing Spiral and how the dynamic natural of mental wellbeing and sleep disturbance impacts performance. We will cover where evidence-based herbs and nutritional components can help people live more comfortably and successfully within the middle space of the spiral, which is where most people live. We will be working through a clinical framework which will help you to identify the needs of your customer. This will support you to select suitable complementary medicine products and provide dietary and lifestyle advice to help your customers achieve their health goals and improve their wellbeing.</p>	<p><b>Tracey Goldsmith BHSc AdvDipNat</b> <b>Pharmacy Education Manager ANZ</b></p> <p><i>BioCeuticals</i></p>
<p><b>Electronic Prescriptions: Today and Tomorrow</b> To date, over 128 million electronic prescriptions have been issued in Australia and the volumes continue to increase. Implementation of electronic prescribing, however, has disrupted community pharmacies' workflow. Despite the pressure and challenges, community pharmacists and pharmacy teams continue to drive the adoption of electronic prescriptions because they can see the long-term benefits of electronic prescriptions to Australians. This session will reflect on the impact of electronic prescriptions on pharmacies, discuss its integration into pharmacies' workflow, will look forward to future functionalities, including the next release of the Active Script List, and reaffirm electronic prescribing benefits for consumers and healthcare providers.</p>	<p><b>Vicki Ibrahim BPharm MHM CHIA</b> <b>Director, Medicines Safety Program Program and Project Delivery Branch Policy, Programs &amp; Engagement Division</b></p> <p><i>Australian Digital Health Agency</i></p>
<p><b>The Dispense Change: The Importance of an Efficient Dispensary Workflow</b> The foundation of any great pharmacy business is intrinsically linked to dispensary workflow. With the majority of pharmacy customers entering our pharmacy to receive a prescription, optimal dispensary workflow is the basis for sustained business success. It can't be avoided or mismanaged as efficiency, serviceability and accuracy will be the loser - every time. In this session you will reflect on your current state of play and build out an action plan to transition to your desired state.</p>	<p><b>Danelle Lynn BPharm</b> <b>Dispensary Operations Manager</b></p> <p><i>Sigma Healthcare</i></p>

